Prepaid Part Return Instructions

IMPORTANT: DO NOT DISCARD YOUR DEFECTIVE HP PART. This part must be returned to HP if there is a return airbill/waybill included inside the box.

1. Remove the prepaid airbill/waybill contained in this box.

2. Place the defective part that you removed from your computer in the anti-static bag and box.

3. Tape the box shut.

4. Completely fill out the "From:" section on the enclosed Return Shipping Label. Fill in your Name, Street, City, State (or Province) and Zip Code (or Postal Code). For your records, make a note of the date you shipped the part and record the tracking number that is located on the shipping label.

5. Apply the return airbill/waybill over the existing airbill/waybill on the outside of the box. Be sure to cover the existing airbill/waybill completely.

6. To arrange for prepaid package return, contact the designated HP carrier for pickup or drop the part at a local carrier pickup location. (example: Mailboxes, etc.)