what is eFACTS?
The Environment, Facility, Application, Compliance Tracking System is a comprehensive system for managing regulated facilities. This data system was developed by the Pennsylvania Department of Environmental Protection (DEP) and HP as a first-of-its-kind multimedia environmental system containing core modules for:
- authorization application processing
- program-specific inventory details
- compliance
- bonding and forfeitures
- licensing
- self monitoring

Using the client/site structures, the compliance module provides cross-program functionality to record and track inspections, violations, enforcement actions and penalties. This information is also posted to the DEP website, allowing citizens and the regulated community to readily access information regarding environmental laws and the compliance of DEP-regulated facilities. The Council of State Governments selected the DEP Compliance Reporting System as one of 1999’s eight most innovative programs.

Additional eFACTS modules include program-specific inventory details (water quality, radiation protection, hazardous waste, municipal/residual waste, oil and gas management, mining and reclamation), bonding, forfeitures, licensing, and self-monitoring functionality. The client/site module interfaces with DEP’s Geospatial Information Systems.

who would benefit from eFACTS?
As a management tool, eFACTS will benefit environmental protection agencies by helping to identify compliance problems and opportunities for promoting pollution prevention and to determine where to direct staff and budget resources. eFACTS information will increase public environmental awareness and give constituents a means to judge the agency’s performance on individual cases.

what does eFACTS provide?
eFACTS provides multi-media data about a regulated client, site or facility. The DEP data model was one of the models used by the Environmental Council of the States and the United States Environmental Protection Agency to develop a common data model known as Facility Identification Template for States. This core client/site data structure is used by environmental programs in the Commonwealth of Pennsylvania and supports the integrated functionality of application processing, compliance and bonding.

In the application processing module, all of the permit applications and the issued permits are linked to a department-wide client and site record.
**what is the overall eFACTS structure?**

![Diagram of eFACTS structure]

**what support is available with eFACTS?**

eFACTS support includes:

- licenses to use application module executables for all forms and reports
- consulting hours to address agency-specific customization, data conversion and enhancements
- standard required support services for installation and setup
- user guides
- online help
- empty data administration codes tables
- version control software
- ongoing monthly support
- training curriculum and course materials for each module
- membership in eFACTS consortium users’ group to set direction for enhancements

**who do I contact for information about eFACTS?**

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