HP OpenView Operations for Windows (OVOW) provides a centralized management tool for today’s heterogeneous environment. A powerful end-to-end solution, it offers your users the best possible level of service. Plus, auto-discovery and auto-deployment features enable rapid deployment of a fully working HP OVOW solution.

Today’s IT departments play an increasingly significant role in the success of an organization. IT managers now have a dual objective of offering the best service possible to both internal and external customers to make their organization not just viable—but thriving.

Successful organizations have transformed their operations by embracing proactive IT management approaches and processes. Being proactive means adopting a centralized system for staying ahead of the curve, controlling priorities and avoiding reactive approaches. Done effectively, this shift can transform the entire organization, both functionally and financially.

HP’s OVOW Service is designed specifically to accelerate a successful implementation of HP OVOW.
It “works, right, now”

HP experts will ensure the successful installation and configuration of the HP OVOW management server, deploy HP OVOW agents correctly and coordinate the configuration of events that affect your environment. In addition, your IT staff will have the opportunity to actively participate during the consulting process so they’ll learn how to update to the HP OVOW environment as your business needs evolve. Key benefits include:

• Proper, rapid installation of HP OVOW by HP consulting’s technical experts

• Reliability and availability with management of the “core” components of your IT environment—including the network, systems, applications and services

• A fully scalable solution with the ability to add additional agents to supported UNIX® and Microsoft® Windows® NT/2000 servers

• Hands-on learning experiences and knowledge transfer so your IT professionals expand their skills and capabilities

• Capabilities of HP’s premier application and system management tool suite combined with our cost-effective economic approach

How it works

HP’s technical consultants will perform the following tasks:

• Facilitate a one-day analysis and planning workshop with your systems management staff to determine the systems to be managed, events to be reported and configuration requirements of the management server, and identify additional requirements to successfully deploy HP OVOW

• Analyze and validate the target systems and network environment to identify configuration changes required for the successful implementation

• Install and configure HP OVOW and related patches on the management server

• Configure the HP OVOW node groups, message groups, Windows NT/2000 operator privileges and default service mappings as defined in the analysis and planning workshop

• Configure up to five propagations and/or calculation rules for your default service mappings

• Install HP OVOW agents on up to ten systems and provide instructions for the installation of additional agents

• Customize up to twenty-five HP OVOW default events designed to meet your environment

• Streamline the message browser using advanced HP OVOW event filtering techniques

• Provide on site knowledge transfer to your systems management staff regarding the use of HP OVOW in your environment and the customization required to complete the implementation

• Provide recommendations on the components of HP OVOW beyond this service that best satisfy your requirements for monitoring and maintaining your network

• Provide recommendations for future customizations that will enhance the functionality of your enterprise management environment

Service options

HP Services offers a full breadth of end-to-end solutions beyond the scope of this packaged service. Custom services are available to meet the specific requirements of your HP OVOW needs. Please contact your local HP sales representative for more details.

Ordering information

HP OpenView Operations for Windows Service
HP P/N H9174A

For more information

For more information on this offering, or to get started, please contact your local HP representative or contact us via our web page: http://www.hp.com/hps