the search for higher returns on personal computing investments

Maximizing the return of your personal-computing investments is more challenging today than ever before. There’s the issue of creating a manageable client environment by tightening control over equipment procurement, software updates, and asset tracking. There’s the dilemma posed by changing technologies, user needs, and utilization patterns, which can make your desktop assets obsolete well before they’re fully depreciated. And there’s the need to contain costs associated with acquiring and operating your PCs and notebooks, including maintenance administration and user-support expenses.

hardware, software, and service solutions attuned to your business needs

Available in packaged and tailored versions, HP’s Access on Demand provides one-stop shopping for high-performance hardware/software platforms and a comprehensive array of lifecycle services. To help manage expenses and ease budget planning, HP Access on Demand is offered at a single, predictable price-per-seat charged on a monthly basis. Instead of large up-front capital outlays for new systems, you manage one readily affordable monthly business expense covering the entire desktop infrastructure. With our new approach, you can simplify PC acquisitions and shorten implementation time, decrease training support and management costs, and tighten control of your entire desktop environment.
hp access on demand—everything you need for the desktop environment

your choice of packaged or tailored solutions

Optimized for environments with 500 to 3,000* users, the packaged HP Access on Demand solution includes

- **Compaq Evo™ hardware**—choose from four new PCs and two notebook models.
- **Microsoft® Windows 2000 Professional/XP**—the Evo PCs or notebooks of your choice come preloaded with this powerful operating system.
- **basic hardware installation and deinstallation**—includes unpacking, inspection, installation, connection to external devices, user orientation, and, at the end of the three-year term, system disconnection and packaging for shipment.
- **hardware maintenance**—includes problem diagnosis, labor, and materials.
- **software support**—unlimited telephone support is available 24/7 for Microsoft software.
- **help center**—you have a single point of contact within HP for logging requests for all covered services 24/7.
- **program management**—an experienced program manager functions as the single, central interface between you and HP.
- **equipment moves**—includes one intrafacility equipment move per year.
- **inventory reporting**—standard desktop inventory reports are provided with your monthly billing statements.
- **technology refresh**—upon renewal of the three-year service contract, HP-supplied hardware and software technology is replaced with state-of-the-art products and current software versions.

A host of optional products and services are also available for a tailored solution, along with flexible payment options.

Access on Demand is part of HP’s On Demand solutions portfolio. Uniting HP’s technology and services strengths, On Demand offers flexible, cost-effective access to the resources you need to build an adaptive IT infrastructure.

To learn more about HP’s comprehensive service offerings, visit [www.hp.com/hps](http://www.hp.com/hps).

*Minimum and maximum requirements may vary based on local capabilities.

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hp offers you one-stop shopping

HP is a market leader in desktop services—we fully understand your challenges in personal computing environments because we help enterprises worldwide with them every day. Unlike other hardware providers or services providers, HP offers a single point of contact for a complete package of high-performance computing platforms, next-generation software, and services on a per-seat monthly price. And that makes HP Access on Demand your best alternative to traditional PC ownership.

choose enhancements for added value

Your HP Access on Demand package can be enhanced with the Microsoft Office applications suite and your choice of add-on services

- asset tracking, asset disposal, and material recovery
- automated backup and restore
- deskside support to maximize end-user uptime
- custom image loading
- data migration
- accidental damage protection for laptops

These optional services are available as part of your monthly subscription or on a one-time fee basis.

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