Compaq StorageWorks
NAS Quick Restore CD Guide

NAS Quick Restore CD

Your StorageWorks™ NAS Quick Restore CD lets you restore the NAS operating system. This process reconfigures the internal operating system drives to default factory state, restoring the operating system image to a functional state.

⚠️ CAUTION: If this CD-ROM is used without a configuration data diskette, settings will be restored to factory settings. The StorageWorks NAS Administration Guide on the Documentation CD, and the StorageWorks NAS Quick Start Guide contain information on how to configure the StorageWorks NAS device.

⚠️ CAUTION: This QuickRestore CD is intended for use only with the NAS device and should not be used with any other platform.

IMPORTANT: Read all material contained within this document before beginning. Additional information on Quick Restore is available in the administration guide.

Open Card Completely Before Beginning Installation Procedures

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Restoring the NAS device to Working Order

The NAS Quick Restore Utility is designed to restore the NAS device without the need for a keyboard, monitor and mouse attached to the unit. The following tasks must be completed for the NAS device to be successfully restored to working order.

- Build a Quick Restore answer file
- Perform a Quick Restore procedure on the NAS device
- Reconfigure the NAS device with the Web UI using the Quick Start Guide as a reference.
Building the Quick Restore Answer File

1. Insert the Quick Restore CD into a Windows PC. The StorageWorks NAS Silent Quick Restore Setup Utility should automatically launch.
2. Insert a formatted, non-bootable diskette into the diskette drive of the PC.
   **NOTE:** If a diskette containing configuration information is used for this procedure, the existing information will be deleted and replaced with the correct information.
3. Click **Next** to begin generating the NAS Silent Quick Restore Utility data diskette.
4. Select the NAS model option appropriate for the system you are restoring.
5. Select the appropriate options that match the type of quick restore you wish to implement.
   A screen will display showing the successful completion of the NAS Silent Quick Restore Utility.
6. Click **Exit** to close the application.

Performing the Quick Restore Procedure

1. Insert the NAS Silent Quick Restore Utility data diskette into the diskette drive of the device.
2. Insert the Quick Restore CD #1 into the CD-ROM drive of the device.
3. Power off the NAS device.
4. Power on the NAS device.

   **CAUTION:** To reduce the risk of damage to the NAS device, refer to the StorageWorks NAS Quick Start Guide for complete instructions on how to power down and power up the device.

   **IMPORTANT:** If the wrong Quick Restore CD is inserted into the drive, the CD is ejected and the device issues a warning beep until powered down.

   The Quick Restore process automatically begins.

   **IMPORTANT:** If the NAS Silent Quick Restore Utility data diskette is not in the diskette drive or is improperly configured for the system type, the quick restore will halt and wait for input from the keyboard. To restart the process, create the proper diskette and reboot the system with CD #1. If a valid NAS Silent Quick Restore Utility data diskette is in the diskette drive the Quick Restore process will automatically begin.

5. When all of the information has been restored from CD #1 the device automatically restarts and CD #1 is ejected.
   Remove CD #1.
6. Insert Quick Restore CD #2.
7. When all of the information has been restored from CD #2 the device automatically restarts and CD #2 is ejected.
   Remove CD #2.

   **CAUTION:** If a CD other than the Quick Restore CD #2 is inserted, the CD is ejected. If the wrong CD is inserted three times, the Quick Restore process halts. The user must power off the device and restart the Quick Restore process starting with CD #1. If a monitor and keyboard is attached to the device an error message is displayed instructing the user to power down the device.

   **IMPORTANT:** Remove the Quick Restore CD #2 from the CD-ROM drive and store both Quick Restore CDs in a secure location.

Follow the procedures in the Quick Setup Guide to complete the configuration of the NAS device.